Avaya 3900 Series Digital Deskphones
Redefining value

Avaya's 3900 Series Digital Deskphones redefines value in business digital telephones, providing you with more benefits than ever. Features such as the new display-based interface and Call Log help enhance your productivity, while self-labeling keys and simplified administration greatly reduce the total cost of ownership.

Display-based interface – simple, clean, efficient

The display-based user interface on the 3902 Digital Deskphone and 3903 Digital Deskphone helps increase your productivity by giving you access to more features with fewer keys. The displays are bordered by programmable line/ feature keys and interactive soft keys, providing access to the features you need – when you need them. The navigation cluster guides you through on-screen menus and prompts, giving you a new level of customization and personalization.

Self-labeling keys – For fast, easy setup

All of the display-based keys on the 3902 Digital Deskphone and 3903 Digital Deskphone are self-labeling, which puts an end to paper labels and time-consuming set designation. The display immediately shows the lines and features assigned to each key for convenient access. As new features and services are introduced or programming changes occur, key labels are automatically updated, further simplifying desktop management.

"Smart" Mute – Enhances privacy

Whether you're using the handset, the handsfree speakerphone, or a headset, the Mute key always detects and mutes the correct path, helping you be sure your private comments stay private.

Snap-in accessories – Cost-effective capabilities expansion

The 3902 Digital Deskphone and 3903 Digital Deskphone support a variety of snap-in accessory cartridges providing the flexibility to add new features and capabilities easily and cost effectively. For example, you can conveniently connect an analog device such as a PC or laptop modem or a fax machine directly through the phone, eliminating the need for separate analog wires to the desktop.

Protect your investment

The 3900 Series Digital Deskphone series is designed to protect your investment by keeping the future in mind as the portfolio continues to evolve, offering enhanced

3901 Digital Deskphone (Entry Level)

This single-line entry-level phone is perfect for locations such as lobbies or reception areas, cafeterias, hallways, and other areas where telephone use is occasional. It supports up to five programmable features, and is particularly optimized for Auto Dial. A convenient feature card identifies features and Auto Dial numbers.

- Single line

- Five programmable features

- Message waiting/incoming call and feature activation indicator

- Supports amplified headsets

- Feature card

- Desk or wall mount

Message waiting/incoming call indicator

Goodbye, Feature, Line, Hold

Feature card

Volume control

3901 Digital Deskphone

3902 Digital Deskphone (Basic Level)

Designed for general telephone use in areas such as manufacturing, warehouses, and other light-use environments, the 3902 Digital Deskphone brings the display-based interface and handsfree capability to this basic, single-line phone. Enhancements such as self-labeling keys, "Smart" Mute, and a host of user-selectable options make this a powerful single-line solution.

- Single line

- Display

- Handsfree

- Interactive soft keys for quick feature access

Two-line by 24-character display

Message waiting/incoming call indicator

Line key

Self-labeling, interactive soft keys

Navigation cluster

Options, Transfer, Message, Hold, Goodbye

Volume control

"Smart" Mute with LED

Handsfree with LED

3902 Digital Deskphone

Message waiting/ incoming call indicator

Hold, Goodbye

Two self-labeling line/feature keys (four with Shift key)

Three-line by 24-character display

Self-labeling, interactive soft keys

Handsfree with LED

Volume control

Quit, Navigation cluster, Copy

"Smart" Mute with LED

Headset with LED, Options, Message

Call Log, Applications, Shift

3903 Digital Deskphone

- Options list for maximum customization and personalization
- User-selectable ring tone
- Multiple language selection
- Supports amplified headsets
- Desk or wall mount
- Supports one snap-in cartridge accessory

3903 Digital Deskphone (Enhanced)

The 3903 Digital Deskphone is the ideal choice for office professionals and technical specialists. It supports up to four lines and/ or features through the two self-labeling keys at the top of the display. It provides access to additional features through the interactive soft keys below the display.

The 3903 Digital Deskphone delivers the new productivity-enhancing Call Log feature, which displays a list of the last ten incoming callers as well as the last five outgoing calls made from your phone. For added customization, you can choose to list

all incoming calls or just the unanswered calls, and you can instantly redial any call on the lists with a simple keystroke. Fixed feature keys also allow you to switch easily from handset or handsfree to headset use, personalize the phone using the Options list, and quickly access your voice messaging system.

- Supports up to four lines
- Display
- Handsfree
- Call Log (includes Redial List)
- Interactive soft keys for quick access to numerous features
- Options list for maximum customization and personalization
- User-selectable ring tone
- Multiple language selection
- Direct Connect headset port
- Desk or wall mount
- Supports two snap-in cartridge accessories

Specifications

Dimensions
3901 Digital Deskphone

Width	8.50 in. (216 mm)
Depth 1	7.75 in. (197 mm)
Depth 2	6.75 in. (171 mm)
Height 1	5.13 in. (130 mm)
Height 2	7.00 in. (178 mm)
Weight	64 lb (0.74 kg)

3902 Digital Deskphone

Width	8.50 in. (216 mm)
Depth 1	7.75 in. (197 mm)
Depth 2	6.75 in. (171 mm)
Height 1	5.13 in. (130 mm)
Height 2	7.00 in. (178 mm)
Weight	1.8 lb (0.82 kg)

3903 Digital Deskphone

Width:	11.25 in. (286 mm)
Depth 1	7.75 in. (197 mm)

Depth 2	6.75 in. (171 mm)
Height 1	5.13 in. (130 mm)
Height 2	7.00 in. (178 mm)
Weight	2.38 lb (1.08 kg)

Depth 1 and Height 1 measured with the phone in the lowest position on the footstand.

Depth 2 and Height 2 measured with the phone in the highest position on the footstand.

Color
Charcoal or Platinum

Operating Environment
Temperature

0º C to 50º C (32º F to 122º F)

Relative Humidity

5% to 95%

Auxiliary Power
(3902 Digital Deskphone and 3903 Digital Deskphone only) Local Plug-in AC Transformer for cartridge-style accessories

Loop Length
4,000 ft (1,220 m) 24 AWG

Standards
Meets or exceeds applicable CSA, UL, and EIA specifications. Complies with FCC requirements for hearing aid compatibility. Maximum handset volume control levels are compliant with the Americans with Disabilities Act (ADA).

Prerequisites
Avaya Communication Server 1000

• Intelligent Peripheral Equipment (IPE) based Digital Line Card

Avaya Communication Server 2100

• Intelligent Peripheral Equipment (IPE) based Digital Line Card with Enhanced XPEC card

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com.

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